



Here's your  
BlueCard Worldwide  
Medical Assistance  
Service Card.

BlueCard Worldwide  
for health care  
wherever you go.

# BLUECARD<sup>®</sup> WORLDWIDE

Helps you get medical assistance  
anywhere in the world.

*Cut out this card and keep it in your  
wallet. Then, if you need health care  
overseas, just call the number indicated  
on the reverse side of this card.*



Please complete the information below so you'll have it  
handy when you call:

Plan: Highmark Blue Shield

Name: \_\_\_\_\_

Highmark ID  
Number: \_\_\_\_\_

You'll also need to tell us your location and the phone number  
at which you can be reached.



An Independent Licensee of the Blue Cross and Blue Shield Association

Highmark Blue Shield, the Shield symbol,  
BlueCard and BlueCard Worldwide are registered  
service marks of the Blue Cross and Blue Shield  
Association, an association of independent  
Blue Cross and Blue Shield Plans.

AT&T Direct is a registered trademark of AT&T.



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## We have taken the worry out of international travel.

If you or a member of your family needed medical attention overseas, what would you do? On an international trip, an accident, sudden illness, even the loss of a prescription medication can be a nightmare—especially when you don't speak the language. That's where the BlueCard Worldwide program comes in. It's like having a knowledgeable travel companion who's ready to help when you're out of the country on vacation or business.

The BlueCard Worldwide program enables you to receive inpatient and outpatient hospital care and

coordinator, in conjunction with a nurse, will arrange hospitalization, if necessary, or make an appointment with a physician. In an emergency, you should go directly to the nearest hospital.

***Always have your Highmark identification card ready when you call.***

### **Get the help you need—24 hours a day.**

All of our services are available 24 hours a day, 365 days a year, anywhere in the world. There's no charge for any referral or coordination help you need, and any medical services you receive will be covered in accordance with your program limits.

International claim forms are available by calling 1-800-810-BLUE or the Member Service telephone number listed on your I.D. Card.

If you are referred to a non-participating hospital or receive services from a non-participating hospital in an emergency, call 1-800-810-BLUE and we will attempt to arrange direct payment with the hospital. If payment arrangements cannot be made, you will be required to pay for the services. Then, when you return, file a claim in the usual manner.

# Now getting health care overseas is as easy as making one phone call

# 1-800-810-BLUE

physician services when you're traveling or living outside the United States. It includes medical assistance services and an expanded network of health care providers throughout the world.

### **Need a physician, hospital, medical help? Just call us.**

If you need information on available local hospitals or physicians at your travel destination before your trip, call us toll-free at 1-800-810-BLUE or access the information at [www.bcbs.com](http://www.bcbs.com) under BlueCard Doctor and Hospital Finder.

If you require medical attention when you're traveling or living outside the United States, call BlueCard Worldwide at 1-800-810-BLUE. (If you are unable to use the toll-free number, call us collect at 1-804-673-1177). A medical assistance

### **No need to worry about running short on cash when overseas hospitals ask for payment.**

The BlueCard Worldwide program takes the trouble out of paying for overseas inpatient hospital care. If you are treated as an inpatient at a hospital that belongs to our international network, there's no need to pay in advance for services covered under your program, unless your program includes a deductible or coinsurance for inpatient care. If you receive inpatient services from a participating hospital, your benefits claim will be handled just as if you were treated in a United States hospital that accepts Highmark coverage.

For outpatient care or physician services, you'll be asked to pay for the service. Be sure to keep your receipt. Then, when you're back in the United States, you simply file a claim in the usual manner.

***Cut out this card and keep it with your identification card for protection wherever you go!***



## **BlueCard Worldwide Program**

When you need medical help overseas, call this number from anywhere in the world:

# **1-800-810-BLUE**

You can use this toll-free number outside the United States by using an AT&T Direct® Access Number or call collect 1-804-673-1177.

***Please complete the information on the reverse side.***

[www.bcbs.com](http://www.bcbs.com)